# MAWENI REGIONAL REFERRAL HOSPITAL DIRECTIONAL STRATEGIES

## Vision

“We are committed to be a Centre of Excellence in providing referral health services at the Regional level to meet the demands of our clients that will contribute towards having healthy society with improved social wellbeing in Kigoma Region by 2021”

## Mission

“To deliver good quality, affordable, sustainable and gender sensitive comprehensive referral health services to the people of Kigoma Region through equity and ethical considerations”

**Core values**

1. **Commitment:** we will be willing and ready to provide effective and efficient services
2. **Customer care:** we will serve our customers with respect and compassion
3. **Team work:** we will capitalize on competencies of every team member to best serve our clients
4. **Innovation:** We will invest in identifying new ideas to meet demands and promote best practices with passion and diligence
5. **Partnership**: We will promote partnership, coordination and joint programming among stakeholders.
6. **Transparency and accountability**: We will be open and answerable in service provision*.*
7. **Ethics**: We provide care with integrity and respect for professional standards of practice
8. **Inclusion**: We will provide services to all clients on the basis of needs